

Product Return Form



We are sorry that you were not happy with your recent purchase at Golden Fluid Art. Please note that all returns must be shipped back to us within 30 days of when the order was confirmed as received. Any orders from partner museums or cultural institutions are all final sales, and not available for return, as was stated on the product and checkout pages on Golden Fluid Art. If you have questions about whether your purchase is eligible for return, please read our return policy at Golden Fluid Art, email admin@goldenfluidart.com.

RETURN INSTRUCTIONS

1. Request a return by sending an email to admin@goldenfluidart.com where you will include:
 - Your name
 - Order number
 - Reason for return
 - Photos of the product and packaging
2. Once your return has been approved, Golden Fluid Art will get back to you with a Return Merchandise Authorization number (RMA#), and a prepaid return shipping label. The cost of the shipping label will be deducted for your refund amount.
3. Please fill out the following form, enclose the printed form in the return shipment of the artwork and include your return shipment so we can process your return properly.
4. Pack this form and the artwork back in the original tube or box with all of the packaging materials and certificate of authenticity (if applicable) that was included in the package.
5. Ship it back to the address provided in the return approval email. We strongly encourage you to return your item via a trackable shipping method.

Product Return Form



CUSTOMER INFORMATION

RMA # _____

NAME _____

ADDRESS _____

CITY, STATE, ZIP _____

EMAIL ADDRESS _____

PHONE NUMBER _____

PRODUCT INFORMATION

ORDER NUMBER _____

RECEIPT DATE _____

REASON FOR RETURN _____

Your payment method will be refunded within 14 business days after we receive and inspect the returned product.

ANY OTHER FEEDBACK? EMAIL admin@goldenfluidart.com